

BECTIVE STUD LIMITED – Refunds/Cancellations & Dispute POLICY

Refunds

Full refund for cancellations made within 24 hours of booking if the check-in date is at least 14 days away.

50% refund for cancellations if the check in date is at least 7 days away.

No refunds for cancellations made within 7 days of check-in.

Cancellations

Full refund for cancellations made within 24 hours of booking if the check-in date is at least 14 days away.

50% refund for cancellations if the check in date is at least 7 days away.

No refunds for cancellations made within 7 days of check-in.

Disputes

For any disputes please feel free to contact our team by sending a mail to info@bectivestud.com

Contacting us

If you have any questions, concerns, or complaints regarding this Policy, the information we hold about you, or if you wish to exercise your rights, we encourage you to contact us by emailing:

info@bectivestud.com

We will attempt to resolve complaints and disputes and make every reasonable effort to honour your wish to exercise your rights as quickly as possible and, in any event, within the timescales provided by applicable data protection laws.